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**Tulsa Division:**  
Toll Free: 1.888.321.1090  
Local: 918.637.9090  
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OK Alarm License #: 1664

Dear Valued Customer,

Thank you for trusting A&H Security as a resource for your security needs. In our continuing efforts to keep our customers up-to-date with changes to your City Ordinances, we have prepared the following information. For additional information or questions, please feel free to contact our office at: 918-637-9090.

### **City of Broken Arrow Alarm Permit Information – provided by: [www.brokenarrowok.gov](http://www.brokenarrowok.gov)**

#### **Purpose**

Due to ever increasing calls for officers to respond to burglar/intrusion alarms within the City, and the fact that more than 98% of these alarms are false, the City Council in 2001 accepted a proposal to change the existing ordinance that addressed alarms.

#### **First Responder Permit**

This ordinance requires that users of burglar/intrusion alarm systems must first acquire a permit before the police will respond to activated alarms at their location. This permit, referred to as a "First Responder Permit," provides initial police response when the alarm is activated.

#### **Secondary Response Mode**

If alarm users decide they do not want to obtain a permit, then the police will respond to their location only after it has been confirmed that evidence of a crime exists. This is known as a "secondary response" mode. Without a permit, it is up to the alarm user, or a representative of the alarm company, to confirm that there is evidence a crime has been committed before police officers will respond to the location.

#### **How to Acquire a Permit:**

In order to acquire a "First Responder Permit" alarm users will have to verify that their alarm system is in good working order. They will also have to verify that every person on site has been properly trained by their alarm company in the proper usage of the system.

#### **Impact of False Alarms**

Research has shown that "user error" is the number one cause of false alarms. The second cause is improperly installed, or malfunctioning equipment. Those with First Responder Permits who have false alarms can have those permits suspended.

Your police department had been spending in excess of 100 hours per month responding to alarm calls; in the 1999 calendar year, we responded to 4,672 alarm calls. Only two of these alarms were generated by intruders. Of those two calls, one intruder was a family member who did not have the required code. In the other call, the suspect fled the area prior to police arrival, probably because of the activated alarm.

We do believe that alarm systems work, and are some of our best deterrents to crime. However, the vast number of time lost responding to bogus alarms has depleted the patrol division of essential manpower, and has also slowed our response to other crimes.

We are therefore, trying to work not only harder, but smarter, to better serve our community. Reducing the number of man hours spent responding to false alarms is one way we believe we can better serve our public, as a whole.

#### **Renewing Your Permit:**

Deadline for renewing First Responder Permits is Oct. 1 of each year. Users of alarms are encouraged to contact their alarm companies and discuss these issues with them. Some alarm companies may be willing to hire private security to respond to locations where their alarms are activated.



# FIRST RESPONDER PERMIT

**APPLICATION** Permit fee is \$24.00 Permits are valid for one year, October 1<sup>st</sup> through September 30<sup>th</sup>.  
Renewal fee is \$10.00

Residence/Business Name \_\_\_\_\_  
 Address of alarmed property \_\_\_\_\_  
 Billing Name if Different \_\_\_\_\_ Phone # \_\_\_\_\_  
 Billing Address \_\_\_\_\_ Other Phone # \_\_\_\_\_  
 Billing City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**ALARM COMPANY INFORMATION** OKLAHOMA LICENSE NO. 1664  
 ALARM COMPANY NAME A & H Security PHONE 918-637-9090  
 ADDRESS 123 South Date Street  
 CITY Jenks STATE OK ZIP 74037  
 I HAVE INSTRUCTED THE OWNER IN THE PROPER USE OF THE ALARM SYSTEM.  
 \_\_\_\_\_ (signature of technician)

**ALARM MONITORING COMPANY** OKLAHOMA LICENSE NO. 1664  
 ALARM COMPANY NAME A & H Security PHONE 1-888-321-1098  
 ADDRESS 123 South Date Street  
 CITY Jenks STATE OK ZIP 74037

### CONTACT INFORMATION

#1) NAME \_\_\_\_\_ PHONE \_\_\_\_\_  
 ADDRESS \_\_\_\_\_ OTHER PHONE # \_\_\_\_\_

#2) NAME \_\_\_\_\_ PHONE \_\_\_\_\_  
 ADDRESS \_\_\_\_\_ OTHER PHONE # \_\_\_\_\_

I HAVE BEEN INSTRUCTED IN THE PROPER USE AND MAINTENANCE OF MY ALARM SYSTEM.

I HAVE NOT BEEN DENIED NOR HAD AN ALARM PERMIT REVOKED WITHIN THE LAST 12 MONTHS.

ANY FALSE STATEMENT MADE BY AN APPLICANT FOR THE PURPOSE OF OBTAINING AN ALARM PERMIT SHALL BE SUFFICIENT CAUSE FOR REFUSAL TO ISSUE A PERMIT OR FOR THE IMMEDIATE REVOCATION OF AN ALREADY ISSUED PERMIT. PERMITS ARE NOT TRANSFERABLE.

RETURN TO: City of Broken Arrow  
 Development Services  
 PO Box 610  
 Broken Arrow, OK 74013

\_\_\_\_\_  
 AUTHORIZED SIGNATURE OF APPLICANT